

Quality, Environmental & Feed Safety Policy

Veolia Bioconversion Malaysia Sdn Bhd

Reviewed : 01st June 2022

Revision : 00

VEOLIA BIOCONVERSION MALAYSIA QUALITY, ENVIRONMENTAL & FEED SAFETY POLICY

Veolia Bioconversion Malaysia (VBM) is committed to the continual improvement of its management and operations, providing a quality and safe product and to achieve customer satisfaction. This can be achieved through the application of relevant standards in accordance with all relevant corporate policies and objectives for the benefits of our customers. Our recognition and acceptance of these responsibilities will be demonstrated by commitment to:

- Constantly adapt our services to customer's needs and future requirements to achieve their **Satisfaction**.
- Ensure compliance with all applicable **Regulatory, Legislative**, contractual or other requirements pertaining to quality and feed safety, to which VBM subscribes.
- Maintain, review and report on quality and feed safety performance indicators to continuously seek **Improvement**.
- Continually measure, assess and improve our product and prevent any **Environmental** impact by systematically developing our product, processes and work procedure.
- We commit to strive to have the best practical **Technology** and **Industry Knowledge** to be relevant in today's and tomorrow's market place.
- **Communicate** feed safety requirements internally and externally with related parties.
- Train and educate staffs at all levels to ensure **Competencies** related to feed safety.

This policy will be realized through developing, implementing, and continually improving the feed safety, quality and environmental management system in accordance with the requirements of International Standard.

VBM management is committed to ensure that this policy is understood, implemented and maintained at all levels in the company. This policy shall be made available to the public by displays at the common areas and upon request.

VBM will review this policy as appropriate for continuing suitability.

Mohammed Akhir Ahmad
Managing Director
Veolia Bioconversion Malaysia Sdn Bhd